

## **Cape & Islands Self Reliance refund policies:**

### Membership Cancellation & Refund Policy:

A refund, less a \$10 processing fee, is available 30 days from join date unless benefits have been used (oil delivered at cooperative price). If benefits have been taken advantage of, a partial refund is offered (50% of membership).

The partial refund (50% of membership investment) is available 30 – 120 days from join date if no benefits have been taken advantage of. If benefits have been taken advantage of, a partial refund is offered (25% of membership).

No membership refunds after 120 days.

### Workshops/Lectures/Events Cancellation & Refund Policy: (unless otherwise indicated)

Self Reliance reserves the right to cancel, reschedule or limit the attendance of any workshop. If a program is cancelled or rescheduled, registrants will receive at least 24 hours notice, if possible, and may elect to transfer a credit or receive a full refund.

If you cannot attend a program, written notice must be received at least five (5) business days prior to the start of the workshop. At that time a refund less a \$25 administrative fee will be issued. If you pay with a check, please allow 3-4 weeks for your refund. If your cancellation is received less than five (5) business days prior to the workshop, no refund will be given. A \$25 Administrative fee will be charged for any workshops that are transferred or changed. Alternatively, you may send a representative in your place.